GOVERNMENT OF INDIA
PETROLEUM AND NATURAL GAS
LOK SABHA

UNSTARRED QUESTION NO:4283
ANSWERED ON:12.12.2016
Retail Outlets to Foreign Companies
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Will the Minister of PETROLEUM AND NATURAL GAS be pleased to state:

(a) whether the Government proposes to issue petrol / diesel retail license to new foreign companies and if so, the details thereof;

(b) the number of retail outlets available in the country at present along with the number of new retail outlets likely to be set up by 2020; and

(c) the present system for disposal of complaints regarding retail outlets?

Answer

MINISTER OF STATE (INDEPENDENT CHARGE) IN THE MINISTRY OF PETROLEUM & NATURAL GAS (SHRI DHARMENDRA PRADHAN)

(a) − Government Resolution dated 08.03.2002 of this Ministry has a provision for granting marketing rights of Motor Spirit (MS) / High Speed Diesel (HSD) to the new entrants, including the private sector, subject to the conditions mentioned therein. Various private companies including domestic and foreign oil companies, namely, M/s. Reliance Industries Ltd., M/s. Essar Oil Ltd., M/s. Shell India Ltd. have set up retail outlets of petrol and diesel in the country. Recently, Marketing Rights have been granted to Haldia Petrochemicals Limited for transportation Motor Spirit (MS) and for MS & High Speed Diesel (HSD) to M/s BP Exploration (Alpha) Limited (BPXA).

(b) − As on 01.10.2016, Indian Oil Corporation Limited (IOCL) has 25627, Bharat Petroleum Corporation Limited (BPCL) has 13617 and Hindustan Petroleum Corporation Limited (HPCL) has 13977 Retail Outlets across the country.

Expansion of Retail Outlet sales network is a continuous process to ensure adequate availability of motoring fuels like petrol and diesel throughout the country. Retail Outlets are being set up by them at identified locations based on field survey and feasibility studies. Locations found to be having sufficient potential and which are economically viable are rostered in the Marketing Plans for setting up Retail Outlets. Accordingly, Rural Retail Outlets/Kisan Seva Kendras are set up for catering to Rural/Agricultural markets throughout the country at identified locations having sufficient potential and found to be economically viable.

(c) − A Grievance Redressal mechanism for addressing all complaints related to dealer selection is at Annexure.
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